Our Business Terms

We ask to pay for any third-party fees ('the disbursements') three working days before the day of funeral. If this payment is not received the funeral may be delayed until payment is received. The final invoice for our charges is sent to you a few days after the funeral has taken place and we ask that you kindly pay it within 14 days from date of invoice. If after 30 days we have still not received full settlement of the invoice, we reserve the right to charge interest at the rate of 2% per calendar month or part thereof.

For funerals where the client is making an application to the Department of Work and Pensions for a payment from the Social Fund, the difference between the amount we estimate the DWP may pay, and the total cost of the funeral must be paid 3 working days before the day of the funeral. If this payment is not received the funeral cannot go ahead.

We accept payment by cash, cheque, debit, or credit card and via internet banking.

Disclosure of Interests.

Who Owns Durrant Funeral Services Ltd.

The company is owned and run by the family that established it in 2019. The current owners are: Neil David Swales Durrant Dip.FD, MBIE. (Director and Company Secretary) Tracy Edwina Durrant. (Director)

Business or Material financial interest in a price comparison website.

Durrant Funeral Services Ltd does not have any business or financial interest in price comparison websites that compare funeral director services and/or crematoria services and their respective prices.

Register of charitable donations to third parties connected to the funeral sector.

Durrant Funeral Services Ltd has not made any charitable donations to third parties connected to the funeral sector in the last 12 months.

Local Crematoriums within 20 miles of Funeral Home.

Crematorium	Direct Cremation, Unattended	Direct Cremation Attended	Attended Reduced Time Service	Attended Standard service	Saturday Service	Sunday Service
Cannock Chase Crematorium, Norton Road, Heath Hayes, Cannock. WS12 3HJ	£395	N/A	£650	£895	£1,340	N/A
Stafford Crematorium, Tixall Road, Stafford. ST18 0XZ	£325	N/A	N/A	£777	£1,359	N/A
Lichfield & District Crematorium, Fradley Lane Fradley, Lichfield. WS13 8RS	£499	£580	N/A	£736	£1,105	£1,473

Notes on crematorium fees.

Direct Cremation unattended. No Service, No mourners, early morning time

Direct Cremation attended. No Service, Mourners can attend, early morning time

Attended Reduced Time Service. Only at Cannock Chase Crematorium Monday - Friday 9.45am

(45 minutes slot with 35 minutes service)

Attended Standard Service. Cannock Chase Crematorium (1 hour slot with 50 minutes service)

Stafford Crematorium (30 minutes slot with 25 minutes service)

Lichfield & District Crematorium (1 hour slot with 50 minutes service)

Saturday & Sunday Services. Only available on a morning time, to match weekday times.